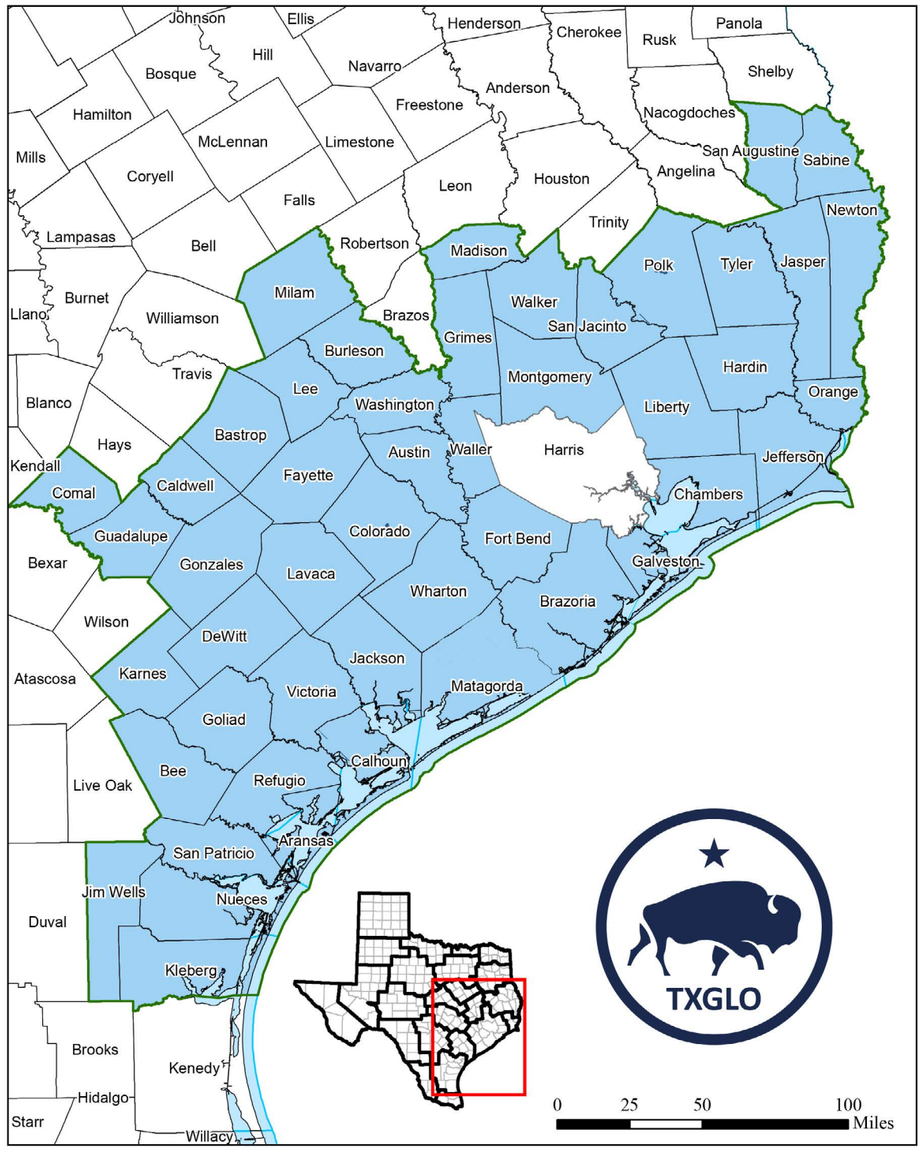
HAP ELIGIBLE COUNTIES



TEXAS GENERAL LAND OFFICE

HOMEOWNER ASSISTANCE PROGRAM

QUESTIONS?

http://recovery.texas.gov/ | 1-844-893-8937 | cdr@recovery.texas.gov

EQUAL HOUSING OPPORTUNITY

George P. Bush, Commissioner

TXGLO

ABOUT THE PROGRAM

The Homeowner Assistance Program helps homeowners affected by Hurricane Harvey repair and rebuild their homes. The housing program is administered by the GLO and provides homeowner assistance through:

- Repairing and rehabilitating homes
- Reconstruction
- Improving a damaged home so that it is resilient against natural disasters
- Elevating homes above flood level

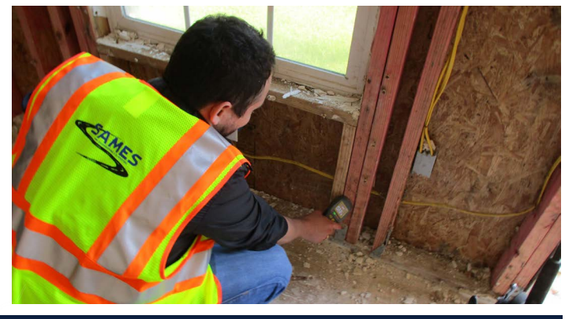
HOW IT WORKS

REHABILITATION

Repairs and restores your storm-damaged home to meet construction codes and standards. Rehabilitation will be provided to homes that have up to $65,000 in estimated repairs from the event. All other homes will be reconstructed. Prior to the initiation of work on your home, the GLO will provide a work write-up that details all items to be repaired. We use standard construction materials and will utilize energy efficient materials/appliances where applicable.

RECONSTRUCTION

Demolishes and rebuilds your home on the same lot in relatively the same size and manner. The GLO may also replace your existing substandard manufactured housing unit (MHU) with a stick-built home. The number of rows for a home may be increased or decreased based on your current household size. The GLO has established standard floor plans for the Harvey HAP program. The GLO has procured several builders and will assign all applicants as they become eligible.



* All housing must meet all applicable local codes, rehabilitation standards, ordinances, Green Building Standards, and zoning ordinances at the time of project completion.

HOMEOWNER RESPONSIBILITIES

BEFORE CONSTRUCTION

Prior to construction, you must sign the following documents:

- Pre-Construction Conference Report and Notice to Proceed
- Construction Agreement
- Agreement to Participate
- Subrogation Agreement
- Promissory Note
- Notification Regarding Independent Repairs

DURING CONSTRUCTION

- You have 7 days to move out once the Pre - Construction Conference is completed
- You must sign off on all work to approve builder payments

Your move out date is: _____

FOLLOWING CONSTRUCTION

- Maintain homeownership/residency for three years
- Maintain property taxes. Your property taxes and insurance costs may increase following the improvements.
- Maintain required insurance, including homeowner's, flood (if applicable), and windstorm (if applicable).

CONTACTS

Your Builder is: _____ Telephone: _____

Your Applicant Coordinator is: _____ Telephone: _____

COMPLAINT PROCESS

- Telephone call to the GLO-CDR front desk line at 1-844-893-8937 OR
- Email GLO-CDR at cdr@recovery.texas.gov
- Written letters mailed directly to:

ATTN: GLO-CDR
Texas General Land Office
P.O. Box 12873
Austin, TX 78711-2873